

# Equipment Service Return Authorization

Please complete this form and return with system

**CUSTOMER INFORMATION**

Same as Bill to:

Company (Bill to:)			Company (Ship to:)		
Address 1			Address 1		
Address 2			Address 2		
City	St.	Zip	City	St.	Zip
Contact	Email		Contact	Email	
Phone	Fax		Phone	Fax	

**PRODUCT INFORMATION**

<b>Make:</b> <input type="text"/> <b>Type:</b> <input type="text"/> <b>Model#</b> <input type="text"/> <b>Serial #</b> <input type="text"/>	Approximate Age <input type="text"/> Date of Shipping <input type="text"/> Damage: Cracks: <input type="checkbox"/> Rattling: <input type="checkbox"/> Missing parts: <input type="checkbox"/>
<b>Accessories included:</b> <b>How Many:</b> <b>Serial #</b> <input type="checkbox"/> Leads <input type="text"/> <input type="checkbox"/> Applicator <input type="text"/> <input type="checkbox"/> Power cord <input type="text"/> <input type="checkbox"/> Power supply <input type="text"/> <input type="checkbox"/> Electrodes <input type="text"/> <input type="checkbox"/> Other <input type="text"/> <input type="checkbox"/> CONTROL BOX ONLY- ID# <input type="text"/>	Other Items included with shipment: _____ _____ Required Return: Overnight <input type="checkbox"/> 2nd Day <input type="checkbox"/> Standard ground <input type="checkbox"/> Your UPS or Fedex account# for return shipping: <input type="text"/> Our Acct <input type="text"/>
<input type="checkbox"/> Repair and return: <input type="checkbox"/> Request Estimate: <input type="checkbox"/> Calibration and safety test:	<p><b><i>You will be emailed an RA number upon receipt of your system</i></b></p>

Description of problem: (Please be specific, include error codes)

Ship your system to:

**Chattanooga Medical Supply**  
Equipment Service Warehouse  
11608 Perpetual Drive  
Odessa, FL 33556

Contact us:  
Phone: 423-870-9030  
Fax : 423-870-2381  
Email: office@chattmed.com

We will provide an emailed estimate for services, non-repaired units can be shipped back to you or scrapped at your request. Estimates will be valid for 60 days. Non-responses to estimated repair charges will result in units being disposed of.