



Equipment Service Return Authorization

Please complete this form and return with system

CUSTOMER INFORMATION

Same as Bill to: ☐

Company (Bill to:)			Company (Ship to:)		
Address 1			Address 1		
Address 2			Address 2		
City	St.	Zip	City	St.	Zip
Contact	Email		Contact	Email	
Phone	Fax		Phone	Fax	

PRODUCT INFORMATION

Make: 	Type: 	Approximate Age	Date of Shipping
Model# 	Serial # 	Damage: Cracks: ☐	Rattling: ☐ Missing parts: ☐
Accessories included:	How Many:	Serial #	Other Items included with shipment:
☐ Leads			
☐ Applicator			
☐ Power cord			
☐ Power supply			
☐ Electrodes			
☐ Other			
☐ CONTROL BOX ONLY-	ID#		
☐ Repair and return:			
☐ Request Estimate:			
☐ Calibration and safety test:			
			You will be emailed an RA number upon receipt of your system

Description of problem: (Please be specific, include error codes)

Ship your system to:

Chattanooga Medical Supply
Equipment Service Warehouse
11608 Perpetual Drive
Odessa, FL 33556

Contact us:

Phone: 423-870-9030

Fax : 423-870-2381

Email: office@chattmed.com

We will provide an emailed estimate for services, non-repaired units can be shipped back to you or scrapped at your request. Estimates will be valid for 60 days. Non-responses to estimated repair charges will result in units being disposed of.